Like many websites, we also use standard technologies such as "cookies," which are files placed on your computer. We may collect and store information from the vendor about purchases of gift certificates. Please review their privacy policy and contact them with questions or concerns, as we are not responsible for the conduct of third parties.

One way to submit Personal Information is filling out an online survey on your experiences with us. When you do this, we collect and store some or all of the following information you provide: name, address and email address. This information is used to improve our services to you and may be used to contact you to express our appreciation for participating in the survey. We will not share this information with third parties.

Another way to submit Personal Information is signing up to be a part of our VIP email list. When you do this, we collect and store some or all of the following information you provide: name, address and email address. This information is used to send you notices on new items, promotions and other fun features and events at Bob Chinn’s. If at any time you no longer wish to receive our emails, you may use the opt-out function provided in every email we send; contact us at the above phone number; or send us an email at info@bobchinn.com. We will not share this information with third parties.

The third way to submit Personal Information is by ordering a gift certificate online. Once you click on the “Gift Card” icon, please note that you are no longer on our Site. This portion of the Site is run by a third party vendor, which collects Personal Information, such as your name, address, email address and credit card information. We do not receive any Personal Information from the vendor about purchases of gift certificates. Please review their privacy policy and contact them with questions or concerns, as we are not responsible for the conduct of third parties.

As a general rule, we do not share your Personal Information with third parties. However, we may release Personal Information if we believe in good faith that: the law or legal process requires it; we have received a valid administrative request from a law enforcement agency; or such release is necessary to protect the rights, property or safety of us or service providers, licensees, franchisors, business partners, customers or others.

As with any business or entity, it is possible that as our business develops, we might buy or sell a restaurant or other assets. In such transactions, Personal Information may be among the transferred assets. Under such circumstances, we would, to the extent possible, require the acquiring party to follow the practices described in this Privacy Policy as it may be amended from time to time.

If your Personal Information changes, you may correct/update your information previously provided at any time by calling the above number or sending us an email at chelsea@bobchinn.com.

When you visit the Site: 1) when you choose to fill out an online survey; 2) when you choose to sign up for our VIP email list; 3) when you purchase a gift certificate; or 4) when you choose to sign up for our Loyalty Program.

If you have any questions regarding this Privacy Policy, please contact us at (847) 520-7949.

If you do not agree with anything described in this Privacy Policy, you may discontinue use of the Site. Your continued use of any portion of the Site following notification or posting of changes to the Privacy Policy will constitute your acceptance of these changes.