



# Loyalty Card Program

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## Terms and Conditions

### Become a Loyalty Card Member today!

The card works as frequent diner points & V.I.P. seating card. Each dollar spent in the restaurant is converted to one point. When you reach 150 points on the card an automatic monetary reward is added to the card of \$15. This amount can then be used in the restaurant towards the purchase of food and beverages. The card is also used as a V.I.P. seating card. If we are on a wait, presenting the card will cut your wait time in half.

### Join the Club.

The cost of the card is \$25, which will be credited back to your card in the form of a 250 point bonus after the third time you use the card in the restaurant. Your temporary password will be emailed to you with the link to access your account, do not delete this email. You will be prompted to change this password once you log on.

You can also visit our website  
for terms & conditions  
at [www.bobchinns.com](http://www.bobchinns.com)

### Reward yourself with cash back at Bob Chinn's Crab House.

Bob Chinn's Loyalty/V.I.P. Program is for individual customers only. Points are earned all year round. One point is earned for every dollar spent (excluding tax and tip). Points are earned on food, beverage, merchandise, and gift card purchases. Points are not awarded when redeeming a gift card or loyalty card. Points are not awarded on gift card purchases during the months of November and December. Only the person paying the bill will be credited with points for purchases. Must present Photo ID, in person, during transaction. No phone orders. Must present Loyalty Card or Mobile Device to redeem points.

Accumulated points carry over from year to year and the monetary rewards earned do not expire. The redemption of monetary rewards is not valid on Saturday's or the following holidays; Valentine's Day, Mother's Day, Father's Day, Christmas Eve, and New Years Eve. Monetary rewards are not valid with other offers, discounts, and certain promotions.

Bob Chinn's Crab House reserves the right to make changes in the rules, cancel or audit your account, or terminate the Loyalty/V.I.P. program at any time and without advance notice. Card members must be 18 years of age or older. Employees of Bob Chinn's Crab House are not eligible to participate in the program.